

Boyd, Jocelyn

222170

From: Dong, Randall
Sent: Friday, February 26, 2010 11:23 AM
To: gignpop@embarqmail.com
Subject: Response to your email addressed to Commissioner Mitchell

Dear Mr. and Mrs. Watkins:

My name is Randall Dong. I am an attorney with the Public Service Commission of South Carolina. Because the Commissioners are prohibited by law from discussing a pending case, I have been asked to respond to your February 25, 2010 email addressed to Commissioner Mitchell, in which you ask how you and other customers of South Carolina Electric and Gas may protest the Company's pending rate application. The Commission will be scheduling public night hearings in various locations around the Company's service territory during which members of the public may offer testimony and express their views about the proposed rate increase. All public testimony given at these hearings will be transcribed word-for-word by the Commission's Court Reporter and included in the official record of the case, and the Commissioners will be present to hear all the testimony live.

If you have more specific questions about how to participate in proceedings before the Commission, I respectfully suggest that you contact the South Carolina Office of Regulatory Staff, which is the state agency charged with the duty of representing the public interest before the Commission. Unlike the Public Service Commissioners and Commission Staff, the Office of Regulatory Staff is not constrained by law from discussing the case with you. The ORS website (with all contact information contained therein) may be found here:
<http://www.regulatorystaff.sc.gov/default.asp?menuID=646>

With kind regards, I am

B. Randall Dong, Staff Counsel
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Gates, Nina

From: Ron & Ann Watkins [gignpop@embarqmail.com]
Sent: Thursday, February 25, 2010 1:32 PM
To: Commissioner.Mitchell
Subject: SCE&G PROPOSED RATE HIKE

Dear Mr. Mitchell,
Kindly inform me as to the procedure whereby my friends, neighbors and relatives may protest the proposed SCE&G 9.5% rate hike. Is there an e-mail option?
Respectively yours,
Ron Watkins
Saluda, SC